




Pearl River Valley Electric Power Association

A Touchstone Energy® Cooperative 

Media Release

For Immediate Release November 22, 2017

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Pearl River Valley Electric warns members about scam phone calls

Pearl River Valley Electric Power Association has received several reports of telephone scams being directed at member-consumers in the Wiggins area. The callers are using software that makes caller ID look like the call is coming from the Association and are telling members—mainly businesses—that their electric service accounts will be disconnected unless a payment is made within the next 45 minutes. The caller then provides false information about where and how that payment can be made with a credit or debit card. They are also providing a bogus number to call for verification.

“Pearl River Valley Electric would never make a call to a member with such a request,” said Kurt Brautigam, manager of member services. “If anyone receives such a call, please call one of our offices to report such an incident. We urge our members to not fall for such calls or give any personal or banking information over the phone to someone they don’t know.”

Here are three tips that may help you protect your bank accounts, credit cards and identity:

1. Never give any personal information over the phone to someone you do not know.
2. Electric utilities will not tell you to pay your bill within a short period of time with gift cards, pre-loaded money cards or through wiring money.
3. Call your local electric cooperative to verify a call before you give any account information over the phone.

Pearl River Valley Electric offices can be reached by calling 601-928-7277 in Wiggins, 601-736-2666 in Columbia, 601-794-5019 in Purvis. And 601-264-2458 in Hattiesburg.

Pearl River Valley Electric Power Association is a rural electric cooperative that serves more than 49,000 meters in 12 south Mississippi counties.

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